

## UTILITY LEADERS FORUM | 12 DECEMBER 2023

Utilities are key in providing efficient and effective water and sanitation services. With most developing countries increasingly challenged by population growth, worn-out or inadequate infrastructure, and the impacts of a warming climate, water utility leaders need to cultivate high-impact synergies to address the challenges facing the water utilities of today.

This Utility Leader Forum (ULF), jointly organised by the International Water Association (IWA) and the Uganda National Water and Sewerage Corporation (NWSC), will be held in Kigali Rwanda during the IWA Water and Development Congress & Exhibition. The event is by invitation only and will target utility Chief Executive Officers (CEOs), Managing Directors and Board Members and will provide a unique opportunity for utility leaders to network, share ideas, and learn from one another in a collaborative and supportive environment. Through keynote addresses, roundtable discussions, and interactive sessions, participants will gain insights into the latest trends and innovations in utility operations, as well as best practices to address challenges facing water utilities today.

### Format

The event will consist of a mix of formats, including:

- Keynote Addresses: Motivating speeches to set the tone for the sessions
- Panel Discussions: In-depth discussions with utility leaders on key themes
- Networking Sessions: Opportunities for participants to connect with other utility leaders



### Sessions

The ULF will be a one day event comprising of three sessions on relevant utility issues:

#### Session I: Water Utilities and the Digital World

To address the ongoing and growing water and wastewater challenges in a dynamic and highly complex environment, utilities need a paradigm shift beyond the traditional systems. Digitisation and technologies are being utilised across the world, including the water and wastewater sector, to increase business agility and keep up with the relentless speed of new service delivery expectations and innovations.

#### Session II: Accelerating Adoption and Scaling of Citywide Inclusive Sanitation - What is Working?

This session will explore innovative approaches and practical solutions for addressing the pressing challenges of urban sanitation. In this session, utility leaders will reflect on experiences and lessons on city-wise inclusive sanitation, discussing insights on wastewater management, faecal sludge management, equitable access to sanitation, and community engagement.

#### Session III: Strategies for Becoming Climate Smart and Securing Financial Support for Utilities

In the face of escalating climate change impacts, utilities around the world must become resilient and adopt innovative strategies to ensure the sustainability of water and wastewater services. This session will provide a platform to explore proven approaches for becoming climate-smart utilities and accessing crucial financial support to embark on the green transition.

### 2023 Organizing Committee

**Dr. Rose Kaggwa**, National Water and Sewerage Corporation  
**Mahmood Lutaaya**, National Water and Sewerage Corporation  
**Charles Joseph**, IWA Secretariat  
**Brenda Ampomah-Ankrah**, IWA Secretariat  
**William Cappuyns**, IWA Secretariat

 Sign up: [forms.office.com/e/sJZ5AycxrV](https://forms.office.com/e/sJZ5AycxrV)

 [iwa-network.org/events/utility-leaders-forum-2023](http://iwa-network.org/events/utility-leaders-forum-2023)

# UTILITY LEADERS FORUM AGENDA

HIGH-IMPACT SYNERGIES TO ADDRESS CHALLENGES FACING WATER UTILITIES TODAY

TUESDAY 12 DECEMBER 2023: Room AD12

## 10:30-10:40 - Opening and Welcome Messages

Prof. Kalanithy Vairavamoorthy, IWA Executive Director, UK

Dr. Eng. Silver Mugisha, Managing Director of the National Water and Sewerage Corporation, Uganda

## 10:40-12:00 - SESSION I

### Water Utilities and the Digital World

#### Keynotes

Dr. Eng. Silver Mugisha, Managing Director of the National Water and Sewerage Corporation, Uganda

Dr. Sandile Mbatha, Senior Manager of Data, Research and Policy & Advocacy, eThekweni Municipality, South Africa

**Presentation:** Marco Antonio Aguero, Senior WSS Specialist (World Bank - iBNET), Utilities Benchmark: A Snapshot

**Panel Discussion** facilitated by Deepa Karthykeyan, Partner and Co-founder, Athena Infonomics, USA

Blaise Moussa, Managing Director, CAMWATER, Cameroon

Jabulile Mashwama, Managing Director, Eswatini Water Services Corporation, Eswatini

Walter C. Emnace, Head - Process Excellence, Maynilad Water Services, Philippines

Patrick Nzamba, CEO of KASHWASA, Tanzania

## 13:30-15:00 - SESSION II

### Accelerating Adoption and Scaling of Citywide Inclusive Sanitation - What is Working?

#### Keynotes

Florian Thevenon, Senior Expert in Water and Sustainable Development at UN-Habitat, Switzerland

Jilly Chiyombwe, Managing Director of Lusaka Water Supply & Sanitation, Zambia

**Panel Discussion** facilitated by Dr. Barbara Kazimbaya-Senkwe, Deputy Chief of Party, WASH Finance 2, Kenya

Mathi Vathanan, Principal Secretary, Dept of Housing & Urban Development, Gov. of Odisha, India

Gisele Umuhumuza, Managing Director of WASAC Utility, Rwanda

Daniel Ayen Okello, Director of Public Health, Kampala Capital City Authority

Israfil Hossain Akanda, Executive Engineer, Dhaka WASA, Bangladesh

Yoko Hattori, Director of Water Resources, JICA, Japan

## 15:45-17:15 - SESSION III

### Strategies for Becoming Climate Smart and Securing Financial Support for Utilities

#### Keynotes

Dr. Bapon Fakhruddin, Water Sector Lead-Green Climate Fund, Asia

Oswald M Chanda, Director of the Water Development and Sanitation Department, African Development Bank, Côte d'Ivoire

**Panel Discussion** facilitated by Prof. Hamanth Kasan, Director of Utilities Partnerships ROCKBlue at & IWA President Elect, South Africa

Nakale Angela, Senior Process Engineer, Namibia Water Corporation Pty Ltd, Namibia

David Maslo, Executive Director at African Risk Capacity, South Africa

Arnd Wendland, Director of Water & Wastewater Treatment Plants, Hamburg Wasser, Germany

Ignatius Jean, Executive Director at the Caribbean Water and Sewerage Association, Saint Lucia

## 19:00-21:00 - SOCIAL EVENT

Join us for a joint networking event for utility leaders and regulators

**VENUE:** The Hut Restaurant and Boutique Hotel

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SEWERAGE CORPORATION