

World Water Congress & Exhibition

TORONTO
CANADA

11-15 AUGUST
2024

UTILITY LEADERS FORUM | 13-14 AUGUST 2024

The Utility Leaders Forum (ULF) is a unique opportunity for those tasked with managing utilities to exchange views, network and to access the insights of prominent water utility leaders in a setting that is by utility leaders for utility leaders.

Over the course of two days, the Forum will bring together some of the world's most prominent water utility leaders with the most impactful case studies to share experiences and knowledge. Curated by an international committee of experienced utility practitioners, the forum is structured to facilitate an open and interactive dialogue around some of the most critical issues facing utilities. Active delegate participation will be key.

At the end of day one, participants will be invited to attend a networking reception. The forum will culminate with a boat cruise with dinner on Wednesday night.

Sessions at the Utility Leaders Forum 2024

Unique utility-led solutions for water scarcity

Water scarcity is not a new phenomenon for large parts of the world. For many decades, utilities have adapted successfully with access only to minimal water resources. At the same time, climate change and an increasing population have brought a paradigm shift in recent years. Wetter areas, where there has never been a water scarcity problem for nearly a century, are now faced with the need to change to alternative sources. Many of the utilities in these areas have no experience in how to treat these sources and how to integrate them into their existing system. Globally, there are many successful examples of how these utilities have adapted and this session will focus on these valuable lessons.

Utility breakthroughs on climate adaptation

As our climate is changing, water utilities are faced with the challenges of too little water, too much water, deteriorating water quality, and the impact of coastal erosion on assets. There is no simple solution as often there are serious infrastructure barriers in the urban environment. These challenges require the utility to work with multiple stakeholders outside the utility ecosystem. This session will focus on how utilities are adapting to these challenges and delivering wider nature, biodiversity and societal benefits along the way.

Utilities working to improve the circular economy

The circular economy is a socio-economic paradigm to which the world must adapt to fulfil the ambitions of achieving global climate goals. It requires a green transformation of our society – one in which the water sector plays a big role through increased reuse and market creation for products and recycling of waste, materials and wastewater. Ambitious water and wastewater utilities worldwide have set goals to become climate and energy neutral, which will require targeted work encompassing scope 1, 2 and 3 emissions. This session will also include a facilitated discussion with the participants about what is required for utilities to contribute their part to a circular economy and real green transition.

There will be a final interactive closing session that will allow all attendees to exchange experiences and ideas.



2024 Organising Committee

Jonathan Clement, Netherlands, Chair
Nancy Kodousek, Canada, Co-chair
William Fernandes, Canada
Helle Katrine Andersen, Denmark
Tom Mollenkopf, Australia
Hamanth Kasan, South Africa
Rose Kaggwa, Uganda
Robert Haller, Canada
Simon Parsons, UK
Ryan Yuen, Singapore
Adam Lovell, Australia
Joe Jacangelo, USA
Matthew Whaley, UK
Michele Samuels, Canada