

## SG LEADERS FORUM 2023 ENANCHING ENGAGEMENT

#### 19 April 2023

#### **HOUSEKEEPING RULES**



- Keep your camera on unless your connection is unstable
- Mute yourself if you are not speaking
- Raise hand if you want to contribute to the discussion
- Use the chat box for questions/comments
- The meeting will be recorded, please let us know if you have any concern about this

We will use GroupMap, please log in now: <a href="https://join.groupmap.com/BC1-E34-1B5">https://join.groupmap.com/BC1-E34-1B5</a>

## AGENDA – MORNING SESSION



08:00-08:08 Welcome and icebreaker

**08:08-08:13** Introduction of 1<sup>st</sup> Activity

**08:13-08:25** 1<sup>st</sup> Activity - SG Collaboration and Engagement

08:25-08:40 Discussion

**08:40-08:43** Introduction of 2<sup>nd</sup> Activity

**08:43-08:55** 2<sup>nd</sup> Activity - Developing an engagement plan

08:55-09:10 Discussion

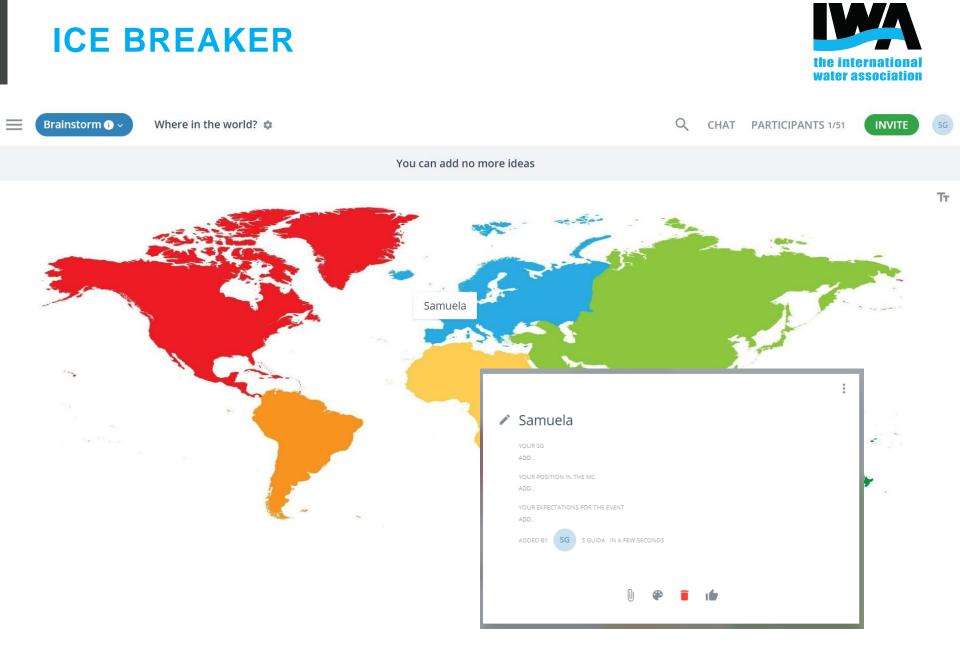
09:10-09:25 Discovering IWA Connect Plus

**09:25-09:30** Closing remarks and future actions

## **AGENDA – AFTERNOON SESSION**



- 14:00-14:08 Welcome and icebreaker
- 14:08-14:13 Introduction of 1<sup>st</sup> Activity
- 14:13-14:25 1<sup>st</sup> Activity SG Collaboration and Engagement
- 14:25-14:40 Discussion
- 14:40-14:43 Introduction of 2<sup>nd</sup> Activity
- 14:43-14:55 2<sup>nd</sup> Activity Developing an engagement plan
- 14:55-15:10 Discussion
- 15:10-15:25 Discovering IWA Connect Plus
- **15:25-15:30** Closing remarks and future actions



#### inspiring change

#### **GENERAL UPDATES**



- New SG! We launched a new SG on "<u>Sustainable Coastal</u> and Estuarine Development".
- <u>SG Leaders Forum page on Connect Plus</u> This page is for SG Leaders only to communicate and coordinate activities. If you are not in the page, please let Rachna know.

IF YOU HAVE ANY OTHER UPDATE ON YOUR SG THAT YOU WOULD LIKE TO SHARE WITH THE GROUP PLEASE FEEL FREE TO SHARE IT IN THE CHAT (or add it on Connect Plus)

#### **KEY POINTS FROM SG LEADERS FORUM** AT 2022 WWC&E



#### **Concerns/Issues**

Specialist groups are siloed

Some groups struggle to connect with members (Passive Engagement)

Long sessions with overloaded content and discussion should be avoided

Good communication among MC members and with SG members is crucial.

#### **Possible solution**

Collaboration is not just needed but is essential

More opportunities for informal communication (at least 2 meetings – virtually - per year)

Short and interactive sessions

SGs should put more effort into developing an annual work plan of key activities to share with SG Leaders (and their members!)

#### **KEY POINTS FROM SG LEADERS FORUM** AT 2022 WWC&E



#### **Engagement opportunities:**

- <u>Joint conferences and webinars</u> to increase participation/attendance and help spread the workload and avoid members feeling overwhelmed
- <u>SGs Open meetings</u> at SGs conferences if leaders of other SGs are present
- SGs can come together to <u>write books</u>
- SG Leaders could have joint members meetings to share info (e.g., thematic meetings)
- Smaller events like a <u>1-day workshop organised</u> by different SGs
- Use <u>IWA Connect plus</u> for better engagement among SG Leaders and with members
- Develop a <u>common strategy on how to involve not-members</u> so that they become members

#### **OBJECTIVES OF THE DAY**



Today we will discuss the following:

- Collaboration with other SGs
  - Understanding how to successfully communicate and engage with other SGs
- Developing a Engagement plan
  - Understanding how to develop a clear engagement plan
- IWA Connect Plus feedback/suggestions with IT team

#### PART 1 SG COLLABORATION AND ENGAGEMENT



- Let's complete a survey go to GroupMap!
- After the survey, we will continue the discussion (using GroupMap).

						0	
Image: Mow would you rate the level of engagement of your SG with other SGs?					Not so important	Neutral	Very important
Engagement level		0	-	SGs Open Meetings at Conferences		0	
	Low	Medium	High		Not so important	Neutral	Very important
				Joint Books and publications		0	
10 you agree with the following statement?					Not so important	Neutral	Very important
"It is very clear to me how to engage with other SGs"				Joint meetings with members of		0	
$\bigcirc$			-	different SGs		$\bigcirc$	
Disagree	N	Neutral			Not so important	Neutral	Very important
				Joint 1-day workshop		0	
Image: How would you rate your SG's effort to engage with other SGs?					Not so important	Neutral	Very important
My SG has not yet started to engage with other SG		My SG is engaging with other SGs but more support is needed		Use of IWA Connect Plus to collaborate		0	
My SG engage	es with other SGs on a regular basis				Not so important	Neutral	Very important
				Develop a common			
				strategy on how to involve non- members		0	
					Not so important	Neutral	Very important

SGs?

#### PART 1 SG COLLABORATION AND ENGAGEMENT









# **Discussion and Summary of outcomes**



To promote collaboration and communication among SGs, an **engagement plan** can/should be prepared by each SG to:

- Inform IWA Secretariat of the activities undertaken by the SG over the year (current annual plan).
- Have an overview of the plans for the next year.
- Identify possible collaboration with other SGs for next year or the future.

PART 2 DEVELOPING AN ENGAGEMENT PLAN



- What should be the content of an engagement plan and what should be the format?
- 2. What to consider when developing an engagement plan?
- 3. What support would you need from IWA Secretariat?

#### PART 2 DEVELOPING AN ANNUAL PLAN



What do you think should be included in the engagement plan? :

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e.g., description of your SG



What do you think should be the best format (template) for the engagement plant? :

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e.g., at least two sections: planning proposal and engagement proposal

What do you think should be the best practices when developing the engagement plan? :

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e.g., discuss the plan internally with MC members and IWA Secretariat

For which activities would you need Tr support of other SGs? :

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e.g., receiving the list of upcoming events to plan  $\ensuremath{\mathsf{participation}}$ 



#### PART 2 DEVELOPING AN ANNUAL PLAN



# **Discussion and Summary of outcomes**





# Presentation by IWA IT Director

## Varghese Babu

#### **COMMUNICATIONS FROM IWA SECRETARIAT**



# CALLA FOR Definition DEFINITION NAME DEFINITION NAME Definition Name Definition Share your proposals



#### SHARE YOUR ANNUAL REPORT



#### Why should you submit your annual report?

To learn and document the Specialist Groups activities

#### What to include?

- Major milestones and achievements of the year
- Future Planning and support from IWAHQ or other SGs
- Membership analysis (age, gender, geography, etc)
- Research and development activities (blogs, position/scientific papers, or any publication)

Please submit your report: <u>https://www.surveymonkey.co.uk/r/GP22RBZ</u> or contact Rachna

#### INCLUSIVE URBAN SANITATION (IUS) INITIATIVE





- The IUS Initiative Seeks to re-shape the global urban sanitation agenda through a dedicated campaign -SanitAction
- Engage broad spectrum of stakeholders
- Focus on public sector approach to sanitation service outcomes
- Focus on low-and middle-income countries (LMIC)

#### Key actions/opportunities?

- Publications (IWA Special Issues journal, books, white papers, etc)
- Blogs/stories series
- Webinar series, focused training
- Launch of biennial Innovation conference
- CWIS awards



#### COMMUNICATIONS FROM IWA SECRETARIAT



### The 18th IWA Leading Edge Conference on Water and Wastewater Technologies

Achieving Sustainability Through Water Technology

29 May – 2 June 2023 / Daegu, South Korea

LET 2022 in Numbers 1000 PARTICIPANTS 28 COUNTRIES 68 TOP PRESENTATIONS

800 POSTERS 2 WORKSHOPS

#### **COMMUNICATIONS FROM** IWA SECRETARIAT





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#### **THANK YOU!**



