

Benefits of using AquaRating



Certification of excellence

Certify your leadership against the AquaRating international standard for water and sanitation providers.



Management plan

Set a baseline and a management plan to improve your company performance and follow up progress.



Risk management

Identify and minimise risks, ensuring provision of high quality services.



Market Intelligence

Learn how your company compares against the industry with reliable information.



Leverage your position

With municipalities, regulators, shareholders and other stakeholders with an objective audited certified report.



Lead the future

Lead the sector by championing the change towards excellence in water management.

AquaRating

The Rating Agency for the Water Sector

AquaRating promotes continuous improvement of water and wastewater services by providing rigorous, systematic and universal assessment. AquaRating has been developed by the Inter-American Development Bank in close collaboration with the International Water Association.



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Measure your performance Certify your excellence



AquaRating

The Rating Agency for the Water Sector

www.aquarating.org

The AquaRating Standard

The AquaRating standard offers a universal and rigorous evaluation of water and sanitation service providers.

The standard is based on:

- ▶ Performance indicators
- ▶ Best Practices
- ▶ Information Quality

The characteristics of the AquaRating standard are:

- ▶ Universality (validity in any context).
- ▶ Comprehensive assessment (covering all relevant areas).
- ▶ Guarantee of a complete rating of the utility based on indicators, practices and information quality.
- ▶ Ability to assess current performance and improvement potential.
- ▶ Ability to provide pertinent information for the improvement of services.
- ▶ Auditability.
- ▶ Endorsed by the International Water Association (IWA).

The AquaRating standard assesses water and sanitation service providers against 8 key areas, each of which is assigned a rating from 0 to 100. These ratings are then aggregated into a single rating for the utility.



AquaRating
71.50

8 Evaluation Areas 28 Sub-areas 112 Assessment Elements 60 Indicators 101 Variables 52 Groups of practices 381 Individual practices

AquaRating

Performance assessment and improvement

STEP 1

Evaluation

Assess your company against the universal standard for water and sanitation services.



STEP 2

Analysis

Obtain detailed reports about your company to define baselines and management plans.



STEP 3

Improvement

Implement actions and follow up progress.

AquaRating includes:

- ▶ Access to the AquaRating platform and online technical assistance.
- ▶ Assessment reports with in-depth information.
- ▶ Performance improvement tools.
- ▶ Knowledge resources: user guide, audit guide, etc.

AquaRating Certified

Universal recognition of excellence

AquaRating Certified is an accredited comprehensive and impartial assessment of a utility according to the AquaRating Standard. The certification is validated by an audit conducted by independent auditors.

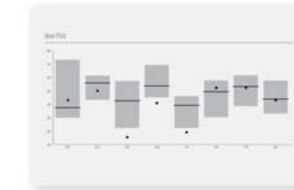
Certified report

Reliable and comprehensive information about your company performance, with detailed ratings for all areas assessed.



Market intelligence

Learn how your company compares against the industry with standardised information. Set up a roadmap towards excellence by improving indicators and practices.



Certification seal

A commitment to excellence in the management of water and sanitation services.



AquaRating Certified also includes:

- ▶ An integral audit by accredited auditors, which ensures the reliability and universality of the certification.
- ▶ A comprehensive certified report with detailed information on each assessment element and their improvement potential.
- ▶ AquaRating certification seal of excellence.
- ▶ Market intelligence.